

# CURBSIDE SERVICE

**Monday - Friday 9:00am - 5:00pm**

## CURBSIDE SERVICE FOR LIBRARY RESOURCES & PHOTOCOPY SERVICES



Upon notification that your items are ready you can:

- Pick up times are between 9:00 - 5:00pm call: 780-826-3071 when you arrive, your holds will be placed outside of the door once you are 2 meters back from the door.
- Curbside pickup may be postponed or cancelled at any time.
- If you or someone in your household is ill, or immuno-compromised do not use our curbside service.

## PLACING ITEMS ON HOLD FOR PICKUP



- Resource requests are made through TRACPac app or through Bonnyville Municipal Library webpage.: [www.bonnyvillelibrary.ab.ca](http://www.bonnyvillelibrary.ab.ca)

## RETURNING ITEMS & DUE DATES



- Due dates and fines will apply, return items to the book drop.
- Your book receipt will have your due dates on them.
- Book drop is open 24/7 for you to return all your library items.
- Returned items will be quarantined for 7 days, then sanitized before removed from your account.

## PHOTOCOPYING & ADDITIONAL SERVICES



- Photocopy services at: 780-826-3071
- eResources available at: [www.bonnyvillelibrary.ab.ca](http://www.bonnyvillelibrary.ab.ca)
- Facebook: Bonnyville Municipal Library @bonnyvillelibrary

## HEALTH & SAFETY PRECAUTIONS

The well-being of our community and staff is always our top priority.



What we're doing to keep you safe:

- Offering contactless holds pickup.
- Maintaining 6 feet of distance between each other.
- Wearing face coverings and following cleaning and disinfecting protocols put out by Government of Alberta.

What we're asking you to do:

- Please follow the Government of Alberta public health measures
- If you have a case of COVID 19 and have library resources to be returned please contact the library manager: Leah Woodford for specific return details.